Audio Devices Compatible with Cisco® UC

**Cisco IP Communicator (CIPC)**
Endows the PC with the functions of IP phones, with voice and video calls from wherever you have access to the corporate network.

**Cisco UC Integration for Microsoft® Lync™ (CUCI-LYNC)**
Integrates Cisco Call Manager with Lync, delivering phone control from Lync for voice calls PC to PC, and between PC and desk phone.

**Cisco Unified Personal Communicator (CUPC)**
Delivers a single multimedia interface on your PC for soft phone, presence, enterprise IM, visual VM, video and web conferencing.

**Cisco UC Integration for WebEx™ Connect (CUCI-Connect)**
Enables collaboration using the best method to meet your immediate needs – phone, instant message, video conference or instant WebEx meeting.

---

**Wireless Solutions**

- **Savi 700 Series**
  One intelligent headset to manage PC, mobile and desk phone calls

- **Savi 400 Series**
  Manage PC voice communications and multimedia

- **Voyager PRO UC**
  Unify communications between PC and mobile phone calls

**USB Solutions**

- **Blackwire 300 Series**
  Entry-level PC communications, economically designed for enterprise-wide deployment

- **Blackwire 400 Series**
  High quality PC voice and multimedia audio in a durable, portable design

- **Blackwire 600 Series**
  Premium audio and comfort optimized for PC communications and all day comfort

**Remote Call Control for Wireless and USB Solutions**


**Multi-device Adapter for USB Wireless and Corded**

MDA200
Answer/end and switch calls between desk phone and PC
# Audio Devices Compatible with Cisco® Phones

<table>
<thead>
<tr>
<th>Cisco® Phones</th>
<th>Audio Devices</th>
</tr>
</thead>
<tbody>
<tr>
<td>7940 Series</td>
<td>7951</td>
</tr>
<tr>
<td>7960 Series</td>
<td>9971</td>
</tr>
<tr>
<td>7970 Series</td>
<td></td>
</tr>
<tr>
<td>8961</td>
<td></td>
</tr>
</tbody>
</table>

## Wireless Solutions

- **Savi 700 Series**
  - One intelligent headset to manage PC, mobile and desk phone calls

- **CS500 Series**
  - Wireless headset system for office based desk phone communications

## Corded Solutions (H-Series)

- **SupraPlus Wideband**
  - Extensive phone users requiring premium comfort and audio quality

- **TriStar**
  - Custom fit with an adjustable receiver arm

- **EncorePro**
  - Extensive phone users requiring ultimate comfort and superior audio quality

## Remote Call Control Adapters for Wireless

- **EHS Adapters**
  - Savi 700/CS500 Series: APC-41, APU-71

## Multi-device Adapter for USB Wireless and Corded

- **MDA200**
  - Answer/end and switch calls between desk phone and PC

## PC/USB Adapters for H-Series Corded

- **MX10**
  - Connect corded headset to desk phone or PC

## Audio Processors for H-Series Corded

- **DA Series**
  - Connect corded headset to PC USB port

- **AP15 VistaPlus**
  - Audio processor for enhanced audio in noisy environments

- **M22 Vista**
  - Audio processor for enhanced audio in any environment

---

Cisco - pg. 2
Audio Devices Compatible with Cisco® Phones and Cisco UC

USB Wireless and USB Corded Solutions

**Voyager PRO UC**
Unify communications between PC and mobile phone calls

**Blackwire 420**
High quality PC voice and multimedia audio in a durable, portable design

**Blackwire 600 Series**
Premium audio and comfort optimized for PC communications and all day comfort

Remote Call Control for Wireless and USB Solutions

Corded Solutions Features for Cisco® Phones

**EncorePro**
Corded Headset
- Contact Center Agents and Supervisors requiring ultimate comfort and audio quality
- Wideband with superior audio performance and noise-canceling microphone
- Ultra-lightweight design, leatherette cushions, extendable microphone

**SupraPlus Wideband**
Corded Headset
- Extensive phone users, Contact Center Agents and Supervisors requiring premium comfort and audio quality
- Wideband with premium audio performance and noise-canceling microphone

**Tristar**
Corded Headset
- Earloop style headset,
- Three-way support for unobtrusive comfort and stability
- Ultra-lightweight design
- Adjustable receiver arm
- Quick Disconnect

**Software Compatibility**
PC call control with DA45 and MDA200:
- Plug-and-play for Cisco IP Communicator (CIPC)
- Call Control with Spokes:
  - Cisco Unified Personal Communicator (CUPC)
  - Cisco UC Integration for MS Lync (CUCI-Lync)
  - Cisco UC Integration WebEx Connect (CUCI-Connect)

**Device Connection**
Models
- HW301N (OTH Binaural)
- HW291N (OTH Monaural)

**Software Compatibility**
PC call control with DA45 and MDA200:
- Plug-and-play for Cisco IP Communicator (CIPC)
- Call Control with Spokes:
  - Cisco Unified Personal Communicator (CUPC)
  - Cisco UC Integration for MS Lync (CUCI-Lync)
  - Cisco UC Integration WebEx Connect (CUCI-Connect)

**Device Connection**
Models
- HW261N (OTH Binaural)
- HW251N (OTH Monaural)
- HW261 (OTH Binaural Voice tube)
- HW251 (OTH Monaural Voice tube)

**Adapters**

- **MDA200**
  - Simple user Interface to easily answer/end and switch between desk phone and PC calls, or even mobile phone with Bluetooth USB headsets. Supports remote call control with Plantronics corded and wireless USB headsets.

- **MX10**
  - Connect corded headset to desk phone or PC to provide volume and mute control through the headset.

- **DA Series**
  - DA40™, DA45™, DA55™, DA60™
  - Connect corded headset to PC USB port, DA45 call answer/end, volume and mute control through the headset.

**Audio Processors**

- **AP15 VistaPlus**
  - Narrowband, AudioIQ graphic EQ, advanced echo management, and automatic gain control for noisy environments

- **M22 Vista**
  - Wideband, Clearline, advanced echo management, and automatic gain control for any environment.
**Wireless Solutions Features for Cisco® Phones**

**CS500 Series**
**Wireless Headset System**
- Wireless headset system for office based, desk phone communications
- Ideal for office workers who need hands-free wireless mobility on desk phone calls
- Lightest DECT headset (CS540) on the market at 21 grams, with magnetic docking
- Conference in up to three additional CS500 or Savi headsets for enhanced collaboration

**Savi® 700 Series**
**DECT™/Bluetooth™ Wireless**
- One intelligent headset to manage PC, mobile and desk phone calls
- Automatically routes calls to mobile phone or headset, whichever device is within easy reach
- Presence update across devices
- Lightest DECT headset on market, features unlimited talk time with hot swappable battery (W740/745)

**Software Compatibility**
- N/A

**Device Connection**
**Models**
- CS540 (Convertible)
- CS530 (Over-the-Ear)
- CS520 (OTH Binaural)
- CS510 (OTH Monaural)

**Software Compatibility**
- Plug-and-play for Cisco IP Communicator (CIPC)
- Remote Call Control with Spokes
  - Cisco Unified Personal Communicator (CUPC)
  - Cisco UC Integration for MS Lync (CUCI-Lync)
  - Cisco UC Integration for WebEx Connect (CUCI-Connect)

**Device Connection**
**Models**
- W745 (Convertible, Unlimited Talk Time)
- W740 (Convertible)
- W730 (Over-the-Ear)
- W720 (OTH Binaural)
- W710 (OTH Monaural)
**Voyager PRO UC**
Bluetooth Headset System

- Single headset connects to PC and Bluetooth mobile phone
- Smart Sensor technology with intuitive call management including Auto Answer and Smart Call Transfer
- Synchronized softphone presence on mobile calls or multiple softphones
- Portable, Bluetooth mini USB adapter

**Savi® 700 Series**
DECT™/Bluetooth™ Wireless Office System

- One intelligent headset to manage PC, mobile and desk phone calls
- Automatically routes calls to the mobile phone or headset, whichever device is within easy reach
- Presence update across devices
- Conference up to 3 additional Savi headsets
- Lightest DECT headset on market, features unlimited talk time with hot swappable battery (W740/745)

**Voyager PRO UC**
Bluetooth Headset System

- Single headset connects to PC and Bluetooth mobile phone
- Smart Sensor technology with intuitive call management including Auto Answer and Smart Call Transfer
- Synchronized softphone presence on mobile calls or multiple softphones
- Portable, Bluetooth mini USB adapter

**Savi® 700 Series**
DECT™/Bluetooth™ Wireless Office System

- One intelligent headset to manage PC, mobile and desk phone calls
- Automatically routes calls to the mobile phone or headset, whichever device is within easy reach
- Presence update across devices
- Conference up to 3 additional Savi headsets
- Lightest DECT headset on market, features unlimited talk time with hot swappable battery (W740/745)

**Software Compatibility**

- Plug-and-play for Cisco IP Communicator (CIPC)
- Remote Call Control with Spokes:
  - Cisco Unified Personal Communicator (CUPC)
  - Cisco UC Integration for MS Lync (CUCI-Lync)
  - Cisco UC Integration WebEx Connect (CUCI-Connect)

**Device Connection**

**Models**

B230

**Savi® 400 Series**
Portable Wireless Headset System

- Manage PC voice and multi-media
- Multitask, hands-free up to 300 feet
- Advanced wideband audio using CAT-iq technology for HD voice quality
- Adaptive power system for longer talk and standby times
- Lightest DECT headset on market, hot-swappable battery (W440)

**Software Compatibility**

- Plug-and-play for Cisco IP Communicator (CIPC)
- Remote Call Control with Spokes:
  - Cisco Unified Personal Communicator (CUPC)
  - Cisco UC Integration for MS Lync (CUCI-Lync)
  - Cisco UC Integration WebEx Connect (CUCI-Connect)

**Device Connection**

**Models**

W440 (Convertible)
W430 (Over-the-ear)

**Software Compatibility**

- Plug-and-play for Cisco IP Communicator (CIPC)
- Remote Call Control with Spokes:
  - Cisco Unified Personal Communicator (CUPC)
  - Cisco UC Integration for MS Lync (CUCI-Lync)
  - Cisco UC Integration WebEx Connect (CUCI-Connect)

**Device Connection**

**Models**

W745 (Convertible, Unlimited Talk Time)
W740 (Convertible)
W730 (Over-the-ear)
W720 (OTH Binaural)
W710 (OTH Monaural)
# USB Solutions Features for Cisco® UC

<table>
<thead>
<tr>
<th>Blackwire 300 Series</th>
<th>Blackwire 400 Series</th>
<th>Blackwire 600 Series</th>
<th>Calisto 420</th>
<th>Calisto 800 Series</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>USB Corded Headset</strong></td>
<td><strong>USB Corded Headset</strong></td>
<td><strong>USB Corded Headset</strong></td>
<td><strong>USB Speakerphone</strong></td>
<td><strong>USB Speakerphone</strong></td>
</tr>
<tr>
<td>Lightweight metal headband offers durability and a comfortable fit</td>
<td>High quality PC voice and multimedia audio</td>
<td>Premium audio and comfort optimized for PC communications</td>
<td>PC users on-the-go can</td>
<td>Home and private office</td>
</tr>
<tr>
<td>Intuitive inline controls to answer/end calls, control volume, and mute</td>
<td>Durable, portable design</td>
<td>All day comfort</td>
<td>Omni-direction microphone for 360-degree room coverage</td>
<td>Connects and seamlessly switches between PC, mobile and home phone</td>
</tr>
<tr>
<td>Dynamic EQ stereo automatically adjusts for voice and multimedia</td>
<td>Noise-canceling mic</td>
<td>Dynamic EQ stereo automatically adjusts for voice and multimedia</td>
<td>Full duplex wideband audio for maximum voice clarity</td>
<td>Wireless mic offers hands-free mobility, 360° coverage</td>
</tr>
<tr>
<td>Ear cushions fold flat for stowage/portability</td>
<td>Ear cushions fold flat for stowage/portability</td>
<td>Ear cushions fold flat for stowage/portability</td>
<td>Noise-canceling mic</td>
<td>Bluetooth or cored 3.5mm earbuds for privacy</td>
</tr>
</tbody>
</table>

## Software Compatibility

<table>
<thead>
<tr>
<th>Blackwire 300 Series</th>
<th>Blackwire 400 Series</th>
<th>Blackwire 600 Series</th>
<th>Calisto 420</th>
<th>Calisto 800 Series</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plug-and-play for Cisco IP Communicator (CIPC)</td>
<td>Plug-and-play for Cisco IP Communicator (CIPC)</td>
<td>Plug-and-play for Cisco IP Communicator (CIPC)</td>
<td>Volume and mute control:</td>
<td>Call answer/end, volume, mute for CUCI-Connect</td>
</tr>
<tr>
<td>Call Control with Spokes:</td>
<td>Call Control with Spokes:</td>
<td>Call Control with Spokes:</td>
<td>• Cisco Unified Personal Communicator (CUPC)</td>
<td>Call answer/end, volume, mute, dial pad, call switching, wireless mic: remote call answer/end, mute:</td>
</tr>
<tr>
<td>• Cisco Unified Personal Communicator (CUPC)</td>
<td>• Cisco Unified Personal Communicator (CUPC)</td>
<td>• Cisco Unified Personal Communicator (CUPC)</td>
<td>• Cisco UC Integration for MS Lync (CUCI-Lync)</td>
<td>• Cisco Unified Personal Communicator (CUPC)</td>
</tr>
<tr>
<td>• Cisco UC Integration for MS Lync (CUCI-Lync)</td>
<td>• Cisco UC Integration for MS Lync (CUCI-Lync)</td>
<td>• Cisco UC Integration for MS Lync (CUCI-Lync)</td>
<td>• Cisco UC Integration WebEx Connect (CUCI-Connect)</td>
<td>• Cisco UC Integration for MS Lync (CUCI-Lync)</td>
</tr>
<tr>
<td>• Cisco UC Integration WebEx Connect (CUCI-Connect)</td>
<td>• Cisco UC Integration WebEx Connect (CUCI-Connect)</td>
<td>• Cisco UC Integration WebEx Connect (CUCI-Connect)</td>
<td>• Cisco UC Integration WebEx Connect (CUCI-Connect)</td>
<td>• Cisco UC Integration WebEx Connect (CUCI-Connect)</td>
</tr>
</tbody>
</table>

## Device Connection

<table>
<thead>
<tr>
<th>Models</th>
<th>Models</th>
<th>Models</th>
<th>Models</th>
<th>Models</th>
</tr>
</thead>
<tbody>
<tr>
<td>C320 (Stereo)</td>
<td>C435 (Stereo/mono convertible)</td>
<td>C620 (Stereo)</td>
<td>P420</td>
<td>P835 (PC+Mobile+Landline+Mic)</td>
</tr>
<tr>
<td>C310 (Monaural)</td>
<td>C420 (Stereo)</td>
<td>C610 (Monaural)</td>
<td></td>
<td>P830 (PC+Mobile+Landline)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>P825 (PC+Mobile+Mic)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>P820 (PC+Mobile)</td>
</tr>
</tbody>
</table>

To learn more about Plantronics products optimized for Cisco Unified Communications, visit [www.plantronics.com/ciscouc](http://www.plantronics.com/ciscouc)
EHS remote call control (call notification, answer/end, volume, mute) is enabled for Cisco phones by the Plantronics® Electronic Hook Switch Adapters for the Savi® and CS500 Wireless Systems and the legacy CS Wireless Systems. For remote call control with Cisco phone models other than those on the chart, use an HL10 Lifter.

### Table: Savi® and CS500 Wireless Systems EHS Adapters for Cisco and Traditional Corded Headsets (H-Series) Connectors Required for Cisco

<table>
<thead>
<tr>
<th>Cisco Phone</th>
<th>Product Name</th>
<th>Part #</th>
<th>Product Name</th>
<th>Part #</th>
</tr>
</thead>
<tbody>
<tr>
<td>7942G</td>
<td>APC-41</td>
<td>38350-11</td>
<td>Cisco Interface Cord</td>
<td>26716-01</td>
</tr>
<tr>
<td>7945G</td>
<td>APC-41</td>
<td>38350-11</td>
<td>Cisco Interface Cord</td>
<td>26716-01</td>
</tr>
<tr>
<td>7962G</td>
<td>APC-41</td>
<td>38350-11</td>
<td>Cisco Interface Cord</td>
<td>26716-01</td>
</tr>
<tr>
<td>7965G</td>
<td>APC-41</td>
<td>38350-11</td>
<td>Cisco Interface Cord</td>
<td>26716-01</td>
</tr>
<tr>
<td>7975G</td>
<td>APC-41</td>
<td>38350-11</td>
<td>Cisco Interface Cord</td>
<td>26716-01</td>
</tr>
<tr>
<td>8961</td>
<td>APU-71</td>
<td>83018-11</td>
<td>Cisco Interface Cord</td>
<td>26716-01</td>
</tr>
<tr>
<td>9951</td>
<td>APU-71</td>
<td>83018-11</td>
<td>Cisco Interface Cord</td>
<td>26716-01</td>
</tr>
<tr>
<td>9971</td>
<td>APU-71</td>
<td>83018-11</td>
<td>Cisco Interface Cord</td>
<td>26716-01</td>
</tr>
</tbody>
</table>
Technical Notes

1. The APC-4 and APC-41 are compatible with the following Cisco Unified IP Phones: 7975G, 7965G, 7962G, 7945G, 7942G
2. Cisco firmware needs to be version 8.3(3)x or above
3. Unified Communications Manager version 4.1(3)SR5x or above.
4. The Cisco Unified IP Phone Expansion Module requires the use of cable adapter, p/n. 85638-01
5. The USB port on the phone should be setup as a 'Audio Class' port. This setting can be done via Cisco CM.

*The Cisco APC-4 and APC-41 software functionality must first be enabled through the Cisco Unified Communications Manager administration application (default is “Disabled”). Contact your system administrator to enable this feature.