

Blackwire 215/225

Analog headset med ledning

Brugervejledning

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Velkommen

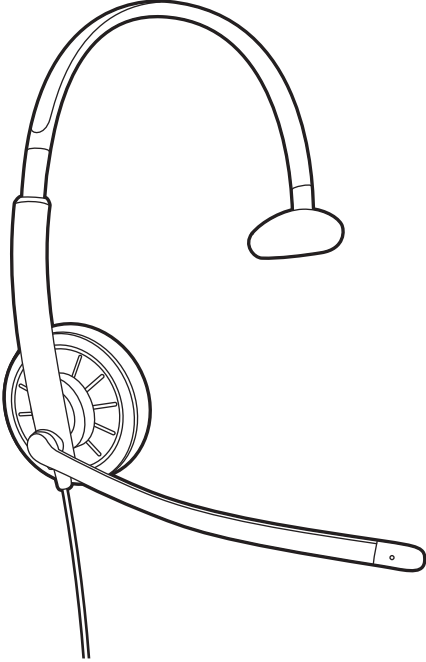
Tillykke med dit nye Plantronics-produkt. Denne brugervejledning indeholder instruktioner til opsætning og brug af dit Blackwire 215/225 analog corded headset.

Læs sikkerhedsinstruktionerne for at få vigtige oplysninger om produktsikkerhed, inden du installerer eller bruger produktet.

Brug for mere hjælp?

Besøg vores hjemmeside på plantronics.com/support for at få teknisk support, inklusive ofte stillede spørgsmål og oplysninger om kompatibilitet og tilgængelighed.

Hvad er der i æsken

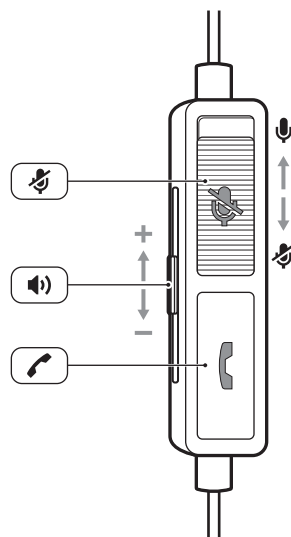


Blackwire 215



Blackwire 225

Integrerede kontrollaster



Ikoner for headsettets integrerede kontrollaster



Besvar eller afslut et opkald (kun mobiltelefon)



Skyder, Justere volumen

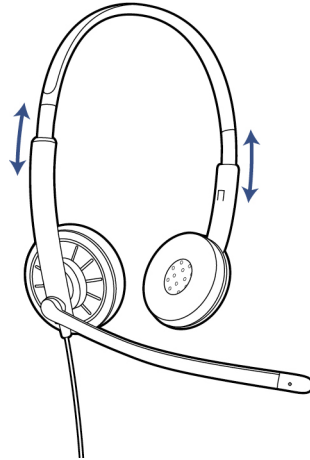


Til/fra-knap; Aktiver eller deaktiver mute (Rød = Mute aktiveret)

Når du har dit headset på

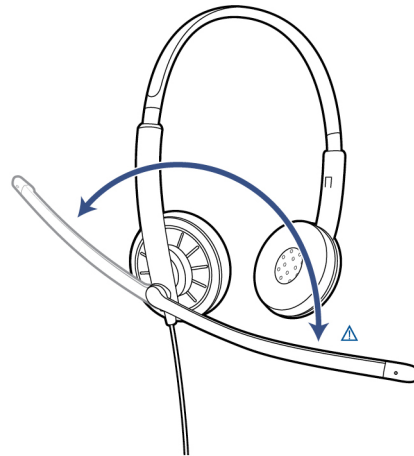
Juster hovedbøjlen

Forlæng eller forkort den, indtil den sidder behageligt. Ørepuderne bør sidde behageligt midt på øret.



Placer mikronfonarmen

Dette headset kan benyttes på højre eller venstre side.
Drej mikronfonarmen, så den er placeret ud for din mund.



ADVARSEL For at undgå at ødelægge mikronfonarmen skal du kun dreje den op og over 180°.

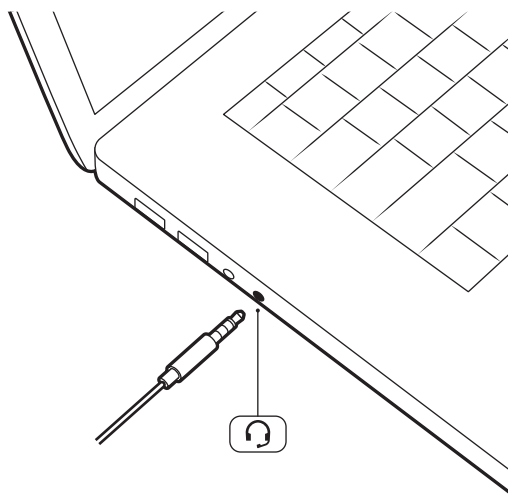
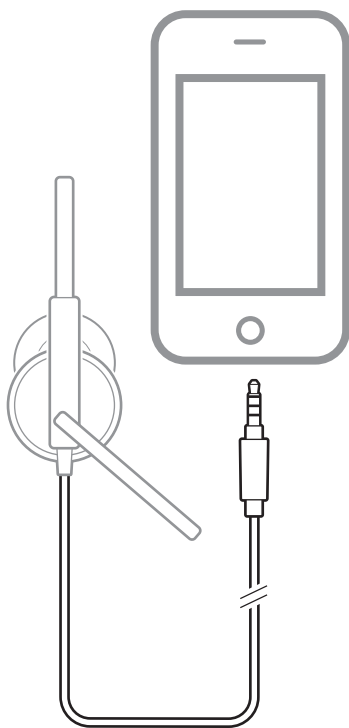
Juster mikronfonarmen

Bøj forsigtigt mikronfonarmen ind eller ud, så den er ca. to fingerbredder fra din ene mundvig.

Daglig anvendelse

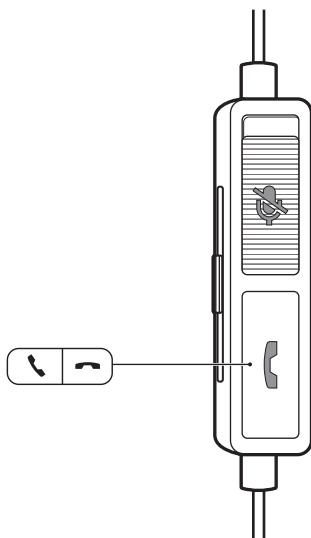
Tænde headsettet

Det analoge headset slås automatisk til, når det er sluttet til 3,5 mm-stikket på din computer, mobiltelefon eller tablet.



Integreret opkaldsstyring

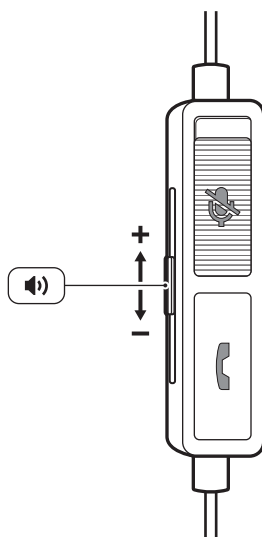
Tryk på besvar/afslut-knappen på headsettets integreret kontrollast for at besvare eller afslutte et opkald.



Justering af headsettets volumen

Skub volumenkontrollen op på headsettets integreret kontrollast for at skrue op for lyttevolumen.

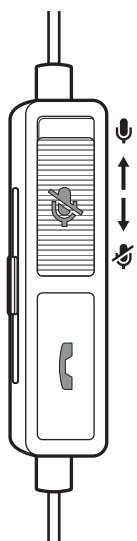
Skub volumenkontrollen ned på headsettets integreret kontrollast for at skrue ned for lyttevolumen.



Aktiver mute

Under et opkald skal du skubbe mute-tasten på headsettets integreret kontrollast ned for at aktivere mute på mikrofonen.

Du kan deaktivere mute ved at skubbe mute-tasten op igen.



PC-konfiguration

Windows:

På visse Windows-computere vises et pop op-vindue første gang du tilslutter headsettet. Vælg "Headset" fra de angivne indstillinger.

Fejlfinding

Headset

I cannot hear caller.

Listening volume is too low. Press the volume up button on the headset. and/or ensure that the volume setting on your computer is set accurately.

The analog headset is not set as the default audio device. Use the audio settings in your sound control panel/preferences to select your headset as the default audio device.

For Windows XP systems

- Go to Control Panel > Sounds and Audio Devices > Audio tab.
- Select your headset as the "Sound playback" default device.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- Go to Control Panel > Sound
- Highlight the headset, select the Set Default > Default Communications Device from the drop-down list and click OK.

For Mac OS X

- Choose Apple menu > System Preferences > Sound > Output tab.
- Select your headset in the "Select a device for sound output" window.

Callers cannot hear me.

Headset is muted. Slide the mute button up to unmute the microphone.

Headset microphone boom aligned incorrectly. Align the headset boom with your mouth.

The analog headset is not set as the default Voice device. Use the audio settings in your sound control panel/preferences to change the input device.

For Windows XP systems

- Go to Control Panel > Sounds and Audio Devices > Audio tab.
- Select your headset as the "Sound recording" default device.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- Go to Control Panel > Sound > Recording tab.
- Highlight the headset, select the Set Default button and click OK.

For Mac OS X

- Choose Apple menu > System Preferences > Sound > Input tab.
- Select your headset in the "Select a device for sound input" window

The sound in the headset is distorted.

Lower the listen volume on your softphone until the distortion disappears.

I can hear an echo in the headset.

Adjust volume on headset.

The other headset I was using to listen to music does not work any more.

The analog headset will set itself as the default audio device in Windows. Use the audio settings in your sound control panel/preferences to change the audio device.

For Windows XP systems

- Go to Control Panel > Sounds and Audio Devices > Audio tab.

- Under "Sound Playback", change the default setting from your headset to your device choice.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- Go to Control Panel > Sound > Recording tab.
- Highlight your device choice, select the Set Default button and click OK.

For Mac OS X

- Choose Apple menu > System Preferences and click Sound.
- Click Output, and then select "Internal Speakers" or your device choice.

My phone is not finding my headset during a call or while listening to music.

When on a call or listening to music, make sure that audio is routing to the desired headset by going to your settings and ensuring it is defaulted.

My headset does not show in my Playback devices list.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- With the headset plugged in, go to Control Panel > Sound, under Playback tab, right click within frame, left click to check "Show Disabled Devices" pop-up menu.

Support

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**Support på engelsk*

Du kan finde garantioplysninger her: plantronics.com/warranty.

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