

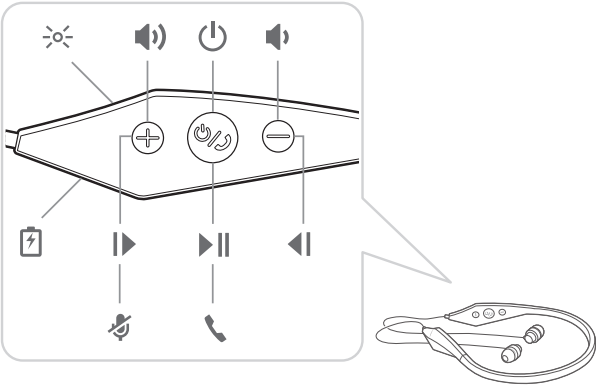
# BackBeat 100 Series











User Guide

# Contents

Headset overview	3
Be safe	3
Pair	4
Get paired	4
Pair mode	4
Basics	5
Power on or off	5
Adjust the volume	5
Answer or end a call	5
Mute	5
Redial	5
Music and more	5
Charge and fit	6
Charge	6
Fit	6
Headset Features	7
Voice control	7
Know how to reconnect	7
Pair mode	7
Use two devices	7
Voice prompts	7
Install the app	7
Support	8

# Headset overview



	Headset LED (indicator light)
	Power
	Call button
	Charge port
	Volume down
	Volume up
	Track back
	Track forward
	Play/pause
	Mute

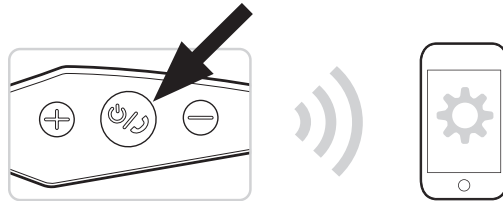
**Be safe**

Please read the safety guide for important safety, charging, battery and regulatory information before using your new headset.

# Pair

Get paired      The first time you power on your headset, the pairing process begins.

- 1 Power on the headset by pressing the Call ☎ button until you hear "pairing" and the LED 🔆 light flashes red and blue.



- 2 Activate Bluetooth® on your phone to search for new devices.
  - **iPhone** > Settings > Bluetooth > On\*
  - **Android** > Settings > Bluetooth > On > Scan\*

**NOTE** \*Menus may vary by device.

- 3 Select "PLT BB100 Series."

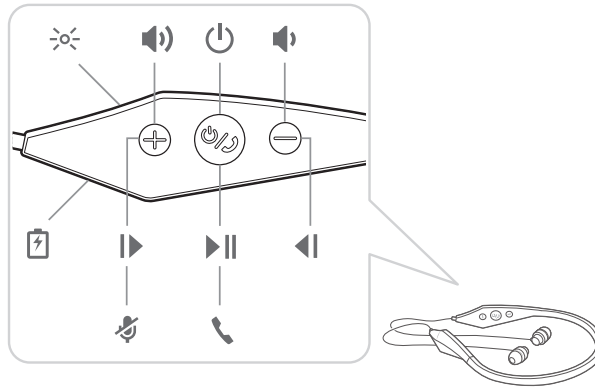
If necessary, enter four zeros (0000) for the passcode or accept the connection.

Once successfully paired, you hear "pairing successful" and the indicator 🔆 light stops flashing.

Pair mode      With the headset powered off, press and hold the Call ☎ button until you hear "pairing."

**NOTE** You can connect up to 2 devices to your headset.


# Basics

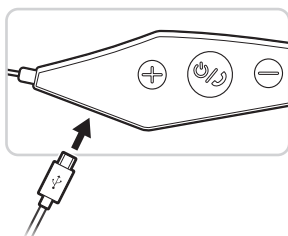


- |                      |  |
|----------------------|--|
| Power on or off      | Press the Call ☎ button until you hear "power on" or "power off."  |
| Adjust the volume    | Tap the Volume up 🔊 or Volume down 🔊 button.   |
| Answer or end a call | Tap the Call ☎ button.   |
| Mute                 | During a conversation, press the Volume up 🔊 or Volume down 🔊 button for 2 seconds until you hear "mute on" or "mute off."                       |
| Redial               | Double-tap the Call ☎ button to call the last number you dialed.   |
| Music and more       | Listen to your music, podcasts, navigation and other streaming audio on your headset.<br><b>NOTE</b> <i>Functionality varies by application.</i> |
- Play or pause audio**  
Tap the Call ☎ button.
- Skip to next track**  
While audio is streaming, press and hold the Volume up 🔊 button until you hear the next track.
- Restart track**  
While audio is streaming, press and hold the Volume down 🔊 button until you hear the track restart.
- Play previous track**  
While audio is streaming, restart the track and then press and hold the Volume down 🔊 button again to go to the previous track.  
**NOTE** *Functionality varies by device and application.*

# Charge and fit

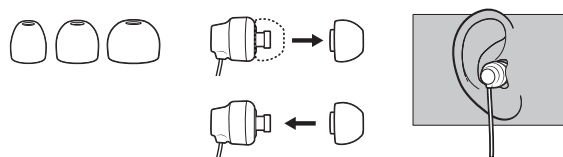
## Charge

It takes 90 minutes to fully charge the headset; the indicator  light turns off once charging is complete.

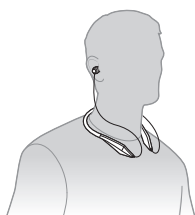


## Fit

- 1 Out of the box, the medium eartips are installed on the earbuds. Try each eartip (small, medium and large) and choose the eartip with the best fit for each ear.



- 2 Drape the headset around the back of your neck and enjoy.



# Headset Features

Voice control	<b>Siri, Google Now™, Cortana</b> Press and hold the Call ☎ button for 2 seconds until you hear the tone. Wait for the phone prompt to activate voice dialing, search, and other smartphone voice controls.
Know how to reconnect	If your headset loses Bluetooth connection with your phone, it will automatically try to reconnect. If your headset can't reconnect, tap the Call ☎ button once or manually connect through the phone's Bluetooth menu. If your headset remains out of range for more than 90 minutes, the DeepSleep mode will activate.
Pair mode	With the headset powered off, press and hold the Call ☎ button until you hear "pairing." <b>NOTE</b> <i>You can connect up to 2 devices to your headset.</i>
Use two devices	It's easy to answer calls from two devices.  When on a call, you hear a ringtone notification of the incoming call from the second paired device.  To answer a second call from the other device, tap the Call ☎ button to end the current call and automatically answer the new call. If you choose to not answer the second call, it will go to voicemail.
Voice prompts	Your headset tells you about status changes. For example:  "Power on"  "Pairing successful"  "Phone 1 connected"  "Mute on"  "Answering call"
Install the app	Get the most from your headset by installing our free mobile app, Plantronics Hub for iOS/Android. Explore all of your headset's features, view instructions, and contact Plantronics support easily from your smartphone.  <a href="http://plantronics.com/software">plantronics.com/software</a>



# Support

---

<b>EN</b> 0800 410014	<b>FI</b> 0800 117095	<b>NO</b> 80011336
<b>AR</b> +44 (0)1793 842443*	<b>FR</b> 0800 945770	<b>PL</b> +44 (0)1793 842443*
<b>CS</b> +44 (0)1793 842443*	<b>GA</b> 1800 551 896	<b>PT</b> 800 84 45 17
<b>DA</b> 80 88 46 10	<b>HE</b> +44 (0)1793 842443*	<b>RO</b> +44 (0)1793 842443*
<b>DE</b> Deutschland 0800 9323 400 Österreich 0800 242 500 Schweiz 0800 932 340	<b>HU</b> +44 (0)1793 842443*	<b>RU</b> 8-800-100-64-14 +44 (0)1793 842443*
<b>EL</b> +44 (0)1793 842443*	<b>IT</b> 800 950934	<b>SV</b> 0200 21 46 81
<b>ES</b> 900 803 666	<b>NL</b> NL 0800 7526876 BE 0800 39202 LUX 800 24870	<b>TR</b> +44 (0)1793 842443*

---

*\*Support in English*

For warranty details, go to [plantronics.com/warranty](http://plantronics.com/warranty).

## NEED MORE HELP?

[plantronics.com/support](http://plantronics.com/support)

**plantronics®**

Simply Smarter Communications™

### **Plantronics, Inc.**

345 Encinal Street  
Santa Cruz, CA 95060  
United States

### **Plantronics B.V.**

Scorpius 171  
2132 LR Hoofddorp  
Netherlands

© 2016 Plantronics, Inc. BackBeat and Plantronics are trademarks of Plantronics, Inc. registered in the US and other countries. Bluetooth is a registered trademark of Bluetooth SIG, Inc. and any use by Plantronics is under license. All other trademark are the property of their respective owners.

Patents pending.

207748-06 (09.16)