

BackBeat PRO/ BackBeat PRO+

User Guide

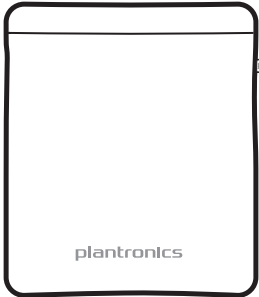
Contents

What's in the box	3
Headphone overview	4
Power on/off	4
Active Noise Canceling	4
Play/pause music	4
Volume	4
Track selection	4
OpenMic	4
Voice dial (phone feature)	4
Answer or end a call	4
Decline a call	4
Mute/unmute	4
Call back last call	4
Pairing mode	4
Be safe	4
Pair	5
Pair to mobile device	5
NFC pairing (Android)	5
Plug and play	5
Pair USB adapter again	5
Pair second device	6
Charge and fit	7
Charge	7
Adjust the fit	7
More Features	8
Use sensors	8
Reset Sensors	8
Flexible power	8
Advanced OpenMic	8
Customize	8
Specifications	9
Support	10

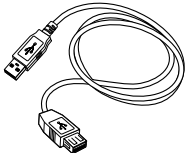
What's in the box



Headphones



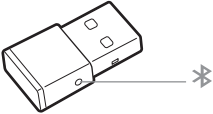
Ballistic nylon travel case



Charging cable



3.5mm cable



Bluetooth USB adapter*

NOTE * BackBeat PRO+ only

Headphone overview



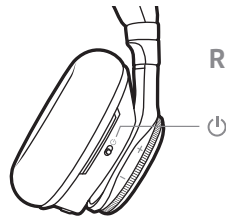
Power on/off	Slide the switch ⏻ to power on or off.
Active Noise Canceling	Slide the switch to activate or deactivate ANC to block out unwanted noise.
Play/pause music	Tap the Play/pause button ▶ on the left ear cup to play or pause music.
Volume	Rotate the volume wheel 🔊 ± forward (+) or backward (-) to control the volume.
Track selection	Rotate the track wheel forward ▶ or backward ▶ to control the track selection.
OpenMic	Hear your surroundings by tapping the Mic button 🎤 when not on a call.
Voice dial (phone feature)	If your smartphone has a voice-enabled assistant, press the call button 📞 for 3 seconds and wait for phone prompt.
Answer or end a call	Tap the Call button 📞 on the right ear cup.
Decline a call	Press and hold the Call 📞 button for 2 seconds.
Mute/unmute	While on an active call, choose: <ul style="list-style-type: none">• Tap the Mic 🎤 button• Take off/put on your headset while on an active call (requires active smart sensors)
Call back last call	Double-tap the Call button 📞.
Pairing mode	With your headphones powered on, press and hold the Call button 📞 until you hear "pairing" and the LEDs flash red and blue.
Be safe	Please read the safety guide for important safety, charging, battery and regulatory information before using your new headset.


Pair

Pair to mobile device

BackBeat PRO and BackBeat PRO+ pair differently the first time.

- 1 **For BackBeat PRO** The first time you power on your headphones, the pairing process begins. Holding your headphones, slide the power switch to the ON position. The LEDs flash red and blue.



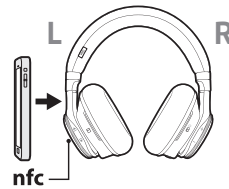
- 2 **For BackBeat PRO+** Power on your headphones, then press and hold the Call  button until the LEDs flash red and blue.
- 3 Activate Bluetooth® on your phone and set it to search for new devices.
 - **iPhone Settings > Bluetooth > On***
 - **Android Settings > Bluetooth: On > Scan for devices***

NOTE *Menus may vary by device.
- 4 Select "PLT_BBTPRO."
Once successfully paired, you hear "pairing successful" and the headphone LEDs stop flashing.

NFC pairing (Android)

- 1 Ensure NFC is on and your phone's display is unlocked. (Phones may vary.)
- 2 Tap and hold the headphones to the phone's NFC tag location until NFC pairing completes. If necessary, accept the connection.

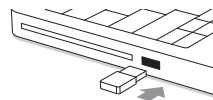
NOTE The headphone's NFC tag is located on the outside of the left ear cup. (Phone tag locations vary.)



Plug and play

BackBeat PRO+ only The high-fidelity Bluetooth USB adapter comes pre-paired to your headphones so you can listen music and make calls on your computer.

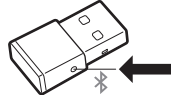
- 1 With your headphones powered on, insert the USB adapter into your laptop or PC. Pairing is successful when you hear "pairing successful" and the USB adapter is solid blue.



- 2 Go to sound preferences and select "BT600" as the default device to configure your adapter to play music.

Pair USB adapter again

- 1 Insert the high-fidelity Bluetooth USB adapter into your laptop or computer and wait for your computer to recognize it.
- 2 Put your headphones in pair mode.
- 3 Put your USB adapter into pair mode by gently pressing and holding the recessed Pair button until the USB adapter flashes red and blue.



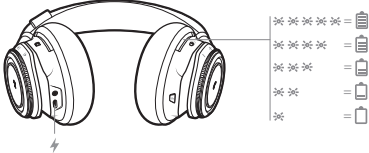
Pairing is successful when you hear "pairing successful" and the USB adapter LED is solid blue.


- Pair second device
- 1 Press and hold the Call ☎ button until the LEDs flash red and blue.
 - 2 Activate Bluetooth on your second device and follow the last two steps of "Pair to mobile device."



Charge and fit

Charge It takes up to 3 hours to fully charge your headphones. The LEDs turn off once charging is complete.

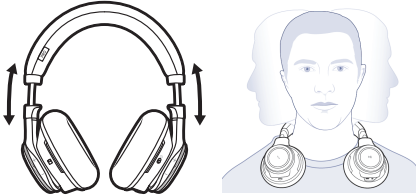


TIP To check the headphones battery status, tap the Call button  while wearing your headphones. Headphones must be in idle state.

Your headphones have up to 24 hours of listening time.

Adjust the fit Adjust the headphones for a comfortable fit.

Lengthen or shorten the band until it fits comfortably. When not using your headphones, fold the ear cushions in and against your body.



More Features

Use sensors Smart sensors respond when you put on or take off your headphones.

With active sensors	putting on the headset will:	taking off the headset will:
Incoming mobile call	answer the call	
Music/media	resume music/media (if playing previous to taking off)*	pause music/media (if playing)*
Mute	unmute if on an active call	mute if on an active call

NOTE *Functionality varies by application. Does not function with web-based apps.

Reset Sensors You may need to reset the sensors if they are not working as expected.

To reset the headset sensors, connect it directly to your computer's USB port, and place it, with the ear cups up, on a flat, non-metallic surface for more than 10 seconds.


Flexible power When the battery is exhausted, use your headphones with the provided 3.5 mm cable.

Use the cable to:

- Adjust the volume with the (+) and (-) buttons
- Play/pause music or answer/end a call with the center button = single tap
- Track forward with the center button = double tap*
- Track backward with the center button = triple tap*
- Activate smartphone voice-enabled assistant with the center button = 3 second press*

NOTE *Specific to BackBeat PRO+

Advanced OpenMic When listening to music, you will be able to hear your surroundings by activating OpenMic .

To increase or decrease the microphone level, rotate the volume wheel  forward (+) or backward (-). To cancel OpenMic, press the Mic button again.



Customize Your headphones speak in English. You can change the language and other settings using your PC/Mac, the updating tool, and the provided USB cable.

The updating tool (plantronics.com/myheadset-updater) enables you to:

- Change language
- Receive firmware updates
- Turn "mute off" voice alert on/off
- Turn smart sensors on/off

Specifications

Listening time	Up to 24 hours wireless streaming*
Standby time	Up to 21 days*
DeepSleep mode	Up to 180 days*
Operating distance (range)	Up to 100 meters/330 feet from phone or tablet with Class 1 Bluetooth
Headphones weight	340 grams
Audio	aptX® low latency codec2AAC codec2, 40mm dynamic drivers, Frequency response 20-20kHz
Noise canceling	Controllable Active Noise Canceling (ANC) plus Digital Signal Processing (DSP) and dual microphones
Multipoint	Simultaneously connect two Bluetooth devices (2H2S)
Status alerts	Spoken alerts in 14 language options, which vary by region (US and UK English, Cantonese, Danish, EU-French, German, Italian, Japanese, Korean, Mandarin, Norwegian, Russian, EU-Spanish and Swedish)
Battery type	Rechargeable, non-replaceable lithium-ion
Charge time (maximum)	Up to 3 hours
Cables	USB charging and angled 3.5mm with inline mic (compatible with Apple devices)
Bluetooth v4.0 + EDR	A2DP for audio streaming, AVRCP for music controls, Hands-free v1.6 for wideband, and Headset v1.2
Operating and storage temperature	32°F – 104°F (0 – 40°C)

NOTE * Performance is dependent upon battery and may vary by device.

Support

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**Support in English*

For warranty details, go to plantronics.com/warranty.

NEED MORE HELP?

plantronics.com/support

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Patents: CN ZL201430495604.9; EM 002592337; patents pending.

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