



P210-A™ USB Handset

User Guide

Welcome

Congratulations on purchasing your new Plantronics product. This guide contains instructions for setting up and using your Plantronics P210-A USB handset.

The P210-A is a high quality USB handset that is designed for use with Avaya one-X. By simply connecting the P210-A into the USB port on your PC or laptop, you can make or receive calls and access the communication functions of Avaya one-X.

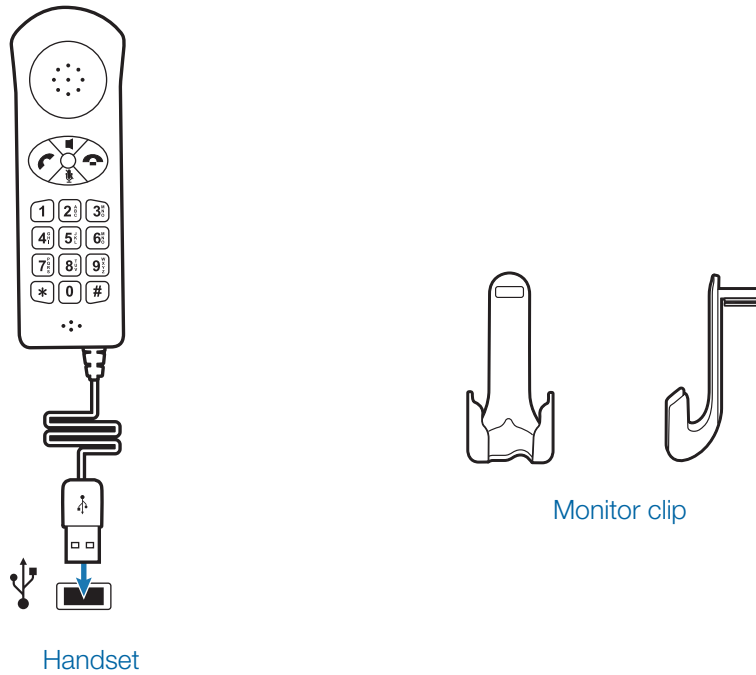
Please refer to the safety instructions in the Quick Start Guide for important product safety information prior to installation or use of the product

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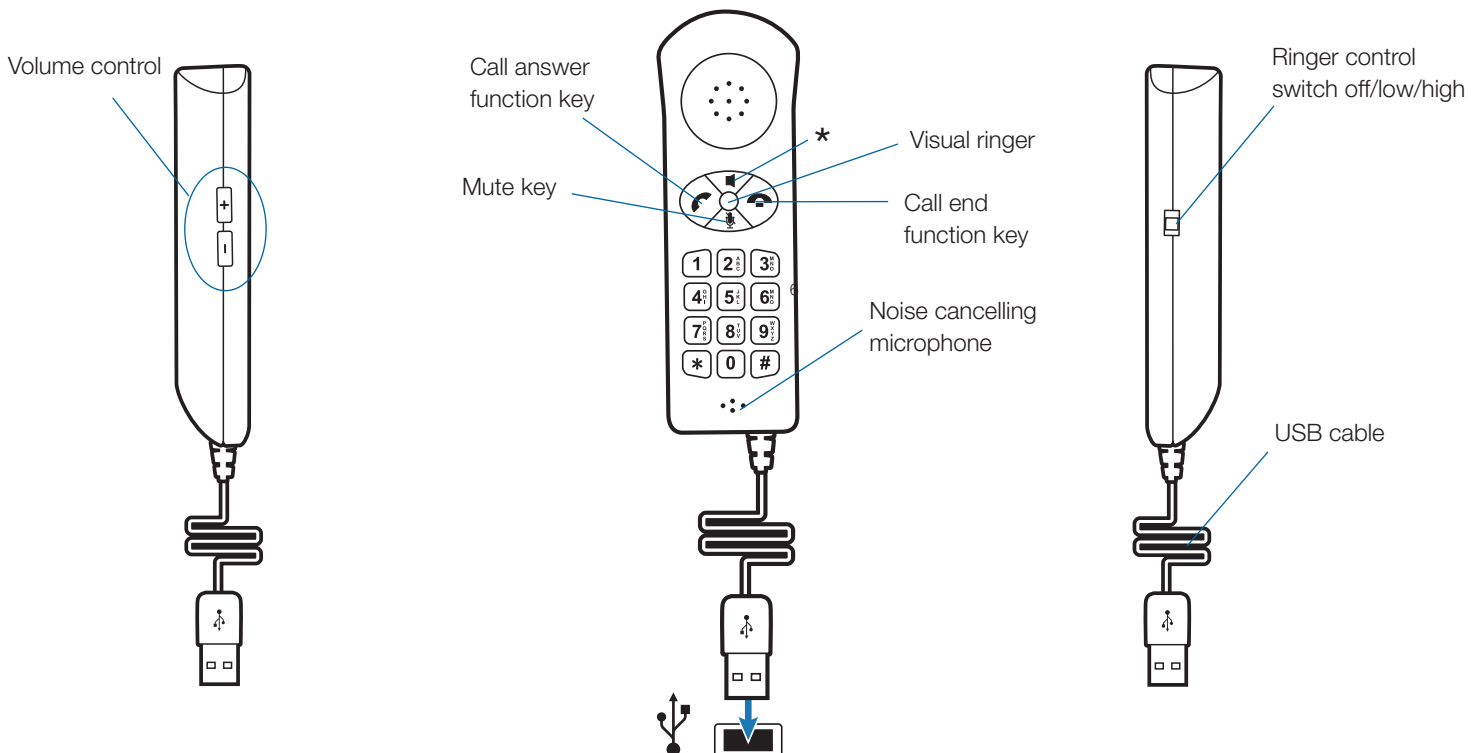
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1 Package contents and features

1.1 P210-A handset



1.2 P210-A handset features

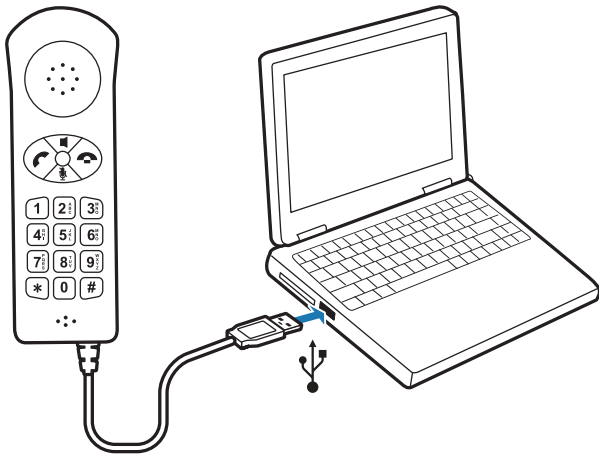


* Function not available for Avaya one-X

2 Set-up

Connecting USB phone to PC

- 1 **Connect the P210-A USB cable into any open USB port on your computer.** Windows will automatically detect a new device and no additional drivers are necessary.



3 Using your P210-A USB headset

Placing a call using Avaya one-X

- 1 To place a call using the Avaya one-X contact list, open the contact list, select the desired number from the list and click the handset icon to the right of the contact's name.

Placing a call using the dial pad

- 1 To place a call with the dial pad, dial the desired number on the P210-A dial pad and press the green call/answer function key.

Answering and ending a call

- 1 To answer a call press the green call/answer function key.**
- 2 To end a call press the red call end function key.**

Answering a call during an active call

- 1 To answer an incoming call while engaged in an active call, press the red call end function key.** This will disconnect the current call and allow the incoming call to ring.

OR

- 2 You can place the first call on hold in Avaya one-X and answer the second call either in Avaya one-X or by pressing the green call/answer button.** You can manage/resume calls with the hold function as usual within Avaya one-X.

Muting the microphone

- 1 To mute the microphone during a call, press the mute key.** An LED will indicate the microphone is muted.
- 2 To unmute the microphone, press the mute key again.** The LED will turn off.

Adjusting incoming volume

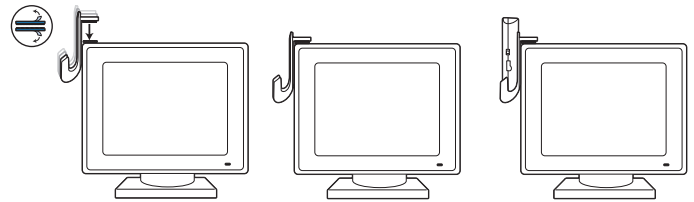
To increase or decrease the incoming volume, press the + or – buttons on the side of the P210-A.

Ringer adjustment

To adjust the ringer volume or turn the ringer off, use the ringer control switch on the side of the P210-A. In the event a call is received and the ringer control switch is "off", the visual ringer will indicate an incoming call.

Using the monitor clip

- 1** Using the fastening material provided, attach the monitor clip to your computer monitor as shown below.
- 2** Place the handset into the clip.



4 Troubleshooting

Dialling error

In the event of a misdial when dialling from the handset, clear the memory by pressing the green call/answer button followed by the red call end button. You can then start to dial again.

Resetting the P210-A

In the event that it is necessary to reset the P210-A, complete the following:

- 1 Close Avaya one-X.
- 2 Disconnect the P210-A USB cable from the USB port on your computer.
- 3 Reinsert the USB cable into the USB port on your computer.
- 4 Restart Avaya one-X.

Microsoft Office Communicator

Close down Microsoft Office Communicator. The P210-A is designed to work with the Avaya one-X. Having both running can cause the P210-A communications to fail.



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For product support, contact us at www.plantronics.com/support.

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