

DUOPRO™ FAMILY OF HEADSETS

1

Identify the Components

Adjustable Headband for over-the-head headsets

Cable Stabilizer Notch

Pivot Pin Holder reverses direction for left ear use.

Stabilizer Bars

Earloop for over-the-ear headset, tail adjusts for comfort.

Headset Receiver, outside view setup for right ear

Voice Tube Boom

Cable to Quick Disconnect™

Pivot Pin

Headset Receiver, inside view

Replaceable Ear Cushion

Noise-Canceling Microphone Boom

2

The Convertible Process (171 and 171N models only)

Assembling the Over-the-Ear Headset

Assembling the Over-the-Head Headset

5

Additional Features

Clothing Clip

The clothing clip keeps the headset properly seated and free from the cord's weight. Attach the clothing clip at a comfortable level.

Quick Disconnect™ Connector

This feature allows you to place a call on hold and move away from the phone without removing the headset. When you separate the Quick Disconnect, you place an ongoing conversation on hold.

Before using your headset, join the Quick Disconnect to the mating connector of the modular adapter cable. To put your call on hold, grasp Quick Disconnect, as shown, and pull straight apart. To resume your conversation, reconnect the two halves.

4

Adjusting the headset

Over-the-ear: To put on headset, move earloop away from receiver and place earloop over your ear. The over-the-ear configuration allows further control by adjusting the flexible earloop as shown.

Over-the-head: Adjust headband length so stabilizer bars rest above your ears. If necessary, to increase or decrease tension on your head, bend the metal part of headband inward or outward for desired comfort. Push receiver close to your ear until it feels comfortable and you can hear the sound from the telephone clearly.

In both configurations: The end of the boom should be placed a distance of two fingers from the corner of your mouth.

3

Left Ear Conversion

3.1 To convert the headset for the left ear, first pull out the front part of the microphone boom (on noise-canceling models) then rotate it downward facing the opposite direction. Voice tubes simply rotate.

3.2 Then rotate the headset receiver downward to the opposite direction. It only rotates in one direction.

3.3 For over-the-ear headsets, place earloop on opposite side of headset receiver. For over-the-head headsets, remove cable from cable notch, rotate the pivot pin holder as shown and replace cable in cable notch.

3.1

3.2

3.3

FCC REGISTRATION & INFORMATION

FCC Requirements—Part 68

This equipment complies with Part 68 of the FCC rules. On the baseline underside is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company. The telephone company may make changes in its facilities, equipment, operation or procedures that could affect the operation of the equipment. If this happens, the telephone company should provide you advance notice in order for you to make the necessary modifications to maintain uninterrupted services.

If you experience problems with your headset, please refer to the warranty section for information on warranty and replacement service. If the problem is causing harm to the telephone network, the telephone company may request that you remove the equipment until the problem is resolved. In extreme cases, the telephone company may be forced to disconnect your service before notifying you of the problem.

Plantronics Technical Assistance Center
The Plantronics Technical Assistance Center (TAC) is ready to assist you! Dial (800) 544-4660 x5538 Sunday 5 p.m. through Friday, 5 a.m. Pacific Standard Time or visit the Customer Support section of our website at www.plantronics.com. For accessibility information also call the Technical Assistance Center (TAC).

WARRANTY AND SERVICE

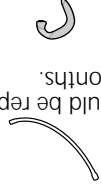
Limited Warranty
What does this warranty cover?
This warranty covers any defects in workmanship or materials in this product purchased in the U.S. or Canada. For warranty information in other countries, contact your local distributor.
How long does the coverage last?
This warranty runs for two years from the date of purchase.
What will Plantronics do?
If the product is found defective, we will exchange it at no charge.

What does this warranty NOT cover?
Damage caused by accident, abuse, misuse, or an act of God (such as a flood) are not covered. Implied warranties, including those of merchantability, fitness for a particular purpose and non-infringement shall (a) have no duration greater than one year from the date of purchase, (b) terminate automatically at the end of that period, and (c) to the extent permitted by law, be excluded. Consequential and incidental damages, including without limitation, loss of property and those arising from breach of any express or implied warranty, are not the responsibility of Plantronics, and to the extent permitted by law, are excluded. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.


How Do You Get Service?
To obtain service in the U.S. contact Plantronics at (800) 544-4660 and in Canada call (800) 540-8363.
How Does State Law Apply?
This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

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www.plantronics.com
Plantronics, Inc. 345 Encinal Street, Santa Cruz, CA 95060 (800) 544-4660


Voice Tube
P/N 29960-01
The voice tube should be replaced every six to nine months.



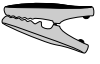
Earloop
P/N 60965-01
Attaches to headset and used to keep the headset stabilized and comfortable over-the-ear.



Headband
P/N 60966-01
Attaches to headset and used to keep the headset stabilized and comfortable over-the-head.

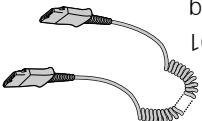


Clothing Clip
P/N 43220-01
Attaches to headset cable, keeping headset stabilized and comfortably in place.

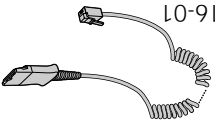


Information on Accessories
Call Plantronics at (800) 544-4660x5538 or visit our website at www.plantronics.com.

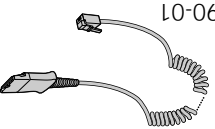
Extension Cable
P/N 40703-01
For extra long reach and mobility—connects in seconds to quick disconnect modules (10 ft.).




Cable to CD
P/N 26716-01
Connects amplifier to headset. Replace when worn (10 ft.).



Cable to CD
P/N 27190-01
Connects directly to headset port of headset ready telephones (10 ft.).



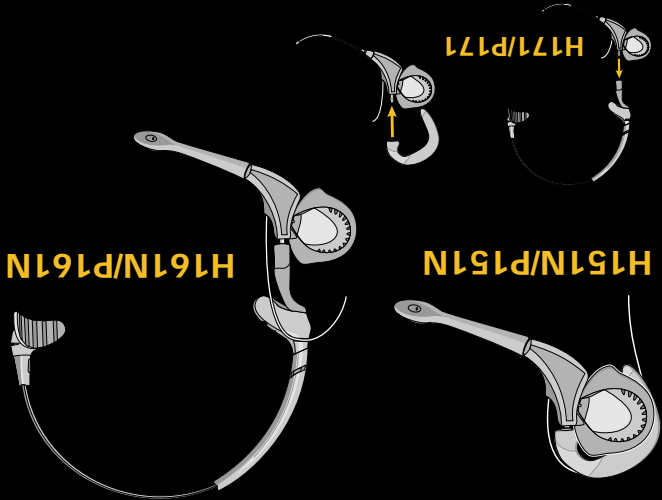
foam Replacement
P/N 60967-01
Covers, protects, and makes the headset comfortable against the ear. Replace every six months.



MAINTENANCE/TROUBLESHOOTING

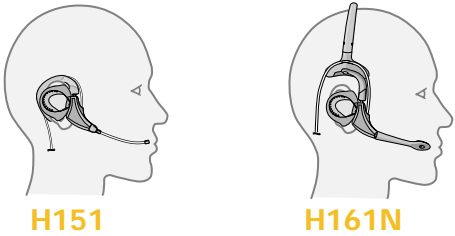
Maintenance for Optimum Performance
■ Replace voice tube every 6-9 months
■ Replace ear cushion every six months
■ Clean cable with a moist cloth once a month
Troubleshooting
Callers cannot hear me
■ For Voice Tube models 151, 161, or 171 determine if the voice tube is clogged or positioned improperly. Plantronics recommends replacing the voice tube every 6-9 months. For a temporary solution to a clogged voice tube, gently rinse warm water through the voice tube for a minute then manually swing or shake it dry. Make sure the voice tube is completely dry before reattaching.
■ For Noise Canceling models 151N, 161N, or 171N make sure the microphone is facing your mouth and positioned properly.
■ Verify that the transmit volume control of the modular adapter is set properly.
I cannot hear callers
■ Verify that the Quick Disconnect™ is connected.
■ Make sure the headset is positioned properly.
■ Make sure the modular adapter, if used, is installed correctly.
■ Turn up the volume control on the modular adapter, if used.
Fit is uncomfortable
■ For over-the-ear configurations, determine if the earloop is properly positioned on your ear. For over-the-head configurations, make sure the headband length is correct so the stabilizer bars rest gently just above the ear.
■ Try all possible adjustments for the receiver in the over-the-ear or over-the-head configuration.

Quick Start & Information Guide



H151/N
H161/N
H171/N
DuoPro™ Family of Headsets

ABOUT THE DUOPRO™ FAMILY OF HEADSETS



The DuoPro family of headsets is designed to meet the needs of users who use headsets most of the day. In summary:

- Models 151 is an over-the-ear headset.
- Model 151N is an over-the-ear headset using a (N) noise-canceling microphone.
- Models 161and 161N are over-the-head headsets.
- Models 171 and 171N are convertible over-the-head to over-the-ear headsets.
- Models P151, P151N, P161, P161N, P171, and P171N are Polaris versions of the above headsets. Polaris applies to most headset ready telephones. For compatibility questions call the Plantronics Technical Assistance Center (TAC).