

# Mirage®

USER'S GUIDE



## Welcome to Hands-Free Communications from Plantronics

With a Plantronics headset, you will experience a level of comfort and on-the-job freedom you may never have felt before. To obtain maximum headset performance, please read the important information contained in this manual. It will help you to become more familiar with the features and functions of the headset and its usage.

IF YOU HAVE ANY QUESTIONS, PLEASE CALL PLANTRONICS: 1-800-544-4890

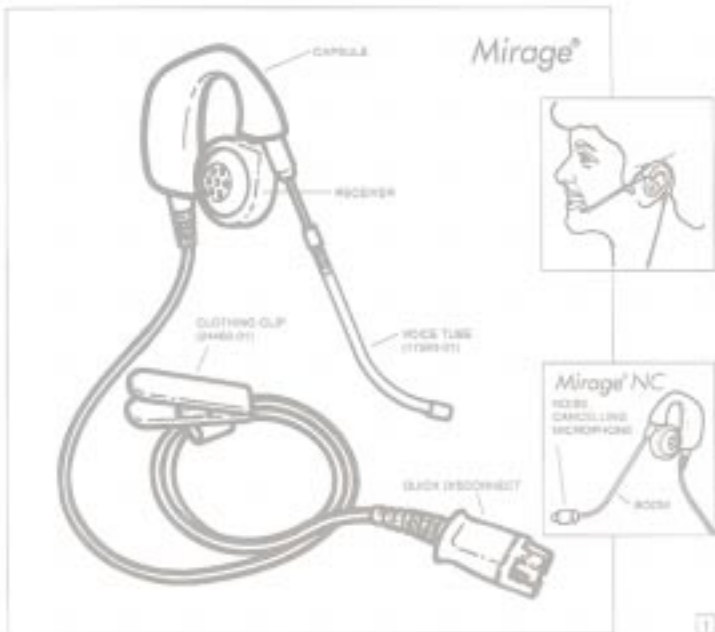




FIGURE A1

#### **A** Adjusting the Clothing Clip

- 1** A Plantronics headset will best serve you when it is properly adjusted for comfort and clarity. Use the Clothing Clip to keep the headset properly seated, free from the weight of the cord.
- 2** Attach the Clothing Clip to your clothing at a comfortable level. To adjust the clip position, squeeze the cord retainer and slide the cord through to provide sufficient slack so that the headset is not disturbed by head movements. (Refer to **FIGURE A1**)



FIGURE B1

#### **B** Positioning Mirage®

- 1** Mirage has been designed to fit comfortably on either ear. Before placing Mirage on your ear, position the receiver away from your head. (Refer to **FIGURE B1**)
- 2** For models with the clear voice tube, extend the voice tube approximately one inch.
- 3** Hold the Mirage on your ear and against your head, with the voice transmit boom over your cheek and the cord behind your ear. Then, slide Mirage downward behind the top portion of your ear until positioned as shown. (Refer to **FIGURE B2**)
- 4** Gently rotate the capsule back and forth until it rests securely and comfortably on your ear.
- 5** Rotate the receiver and press it gently against the center of your outer ear. (Refer to **FIGURE B2**)



FIGURE B2

#### **C** Adjusting the Voice Transmit Boom

- 1** Clear voice tube models have the microphone in the capsule. The voice tube is adjusted by sliding in or out, and rotating as needed. Noise-cancelling models have the microphone at the end of the flexible black boom. The black boom is adjusted by bending as needed. Do not place the microphone directly in front of your mouth.
  - 2** With one hand, hold the capsule securely against your head. With the other hand, adjust the voice transmit boom so the tip is two fingers widths away from your face at the corner of your mouth. (Refer to **FIGURE C1**)
- Maintenance Hint for Optimum Performance**  
Replace your voice tube every six months.



FIGURE C1



FIGURE D1

## D Attaching Mirage® to Glasses

Mirage is designed to fit comfortably with glasses. If you desire a more secure fit, use the Eyeglass Clip. Attach the clip to the side that you wear your headset.

- 1 For plastic frames, slip the clip onto the temple of your glasses with the grips for the headset facing outwards. (Refer to FIGURE D1)
- 2 For metal or wire frames, pull back the top on top of the clip. Then, slip the clip onto the temple of your glasses with the grips for the headset facing outwards. The clip should be secure when the tab is released. (Refer to FIGURE D1)
- 3 Attach the headset by slipping the voice tube ballpoint into the clip. (Refer to FIGURE D1)



FIGURE E1

## E Quick Disconnect

Some headset models are equipped with a Quick Disconnect module which allows you to place a call on hold without removing your headset, freeing you to perform a task away from the phone. Your conversation is quickly resumed by reconnecting the Quick Disconnect.

- 1 Before attempting to use your headset, be sure that the two Quick Disconnect halves are connected.
- 2 To put your call on hold, grasp the Quick Disconnect as shown and pull apart. (Refer to FIGURE E1)
- 3 To resume your conversation, reconnect the two halves of the Quick Disconnect.



FIGURE F1

## F Placing and Receiving Calls with the Modular Adapter

- 1 For headset use, depress the middle button (labeled "HEADSET") so that the color indicator is visible. (Refer to FIGURE F1)
- 2 To place a call, move the telephone handset from its cradle. You should hear your dial tone. Dial normally. To end the call, hang up the handset.
- 3 To receive a call, move the handset from its cradle. You can now hear and be heard by the calling party. To end the call, hang up the handset.
- 4 For handset use, depress the "HEADSET" button again so that the color indicator does not appear. Pick up your handset as you would normally.



FIGURE G1

## **G** Setting the Volume Control

### **➤** Volume Control Wheel

To set the volume control to the listening level most comfortable for you, start with the wheel turned to #1, the lowest level. To increase the volume, rotate the wheel to a higher number. (Refer to **FIGURE G1** or **G2**, as appropriate.)

### **➤** 3-Position Volume Control Switch

Start with the switch at Position I, the lowest level. To increase the volume, move the switch to Position II or III. (Refer to **FIGURE G3**.)



FIGURE G2

## **H** Using the Push-To-Talk Switch

When the Push-To-Talk button is depressed or locked in the ON position, the microphone is on and will transmit your voice. (Refer to **FIGURE H1**.)

In the Lockable Position (A) the switch can be depressed and moved down to the locked ON position.

In the Nonlockable Position (B) your voice is transmitted only when the switch is held down.

Use a screwdriver to adjust the Position of the Push-To-Talk switch. (Refer to **FIGURE H1**.)



FIGURE G3

## **I** Using the Mute Button on the Modular Adapter

- 1** To mute your voice while still hearing the caller, depress the "MUTE" button so that the color indicator is visible.
- 2** To resume speaking to your caller, depress the "MUTE" button again so that the color indicator does not appear.

## **J** Using Batteries with the Modular Adapter

The Modular Adapter includes a Low Battery Signal. If you hear three beeps from your headset at the start of a call, replace the batteries in the Modular Adapter.



FIGURE H1

## FCC REGISTRATION INFORMATION

This equipment complies with Part 68 of the FCC rules. On the bottom of the adapter is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

The telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide you advance notice in order for you to make the necessary modifications to maintain uninterrupted service.

If you experience problems with your headset, please reference the warranty section for information on warranty and repair service. If the problem is causing harm to the telephone network, the telephone company may request that you remove the equipment from the network until the problem is resolved. In extreme cases, the telephone company may be forced to disconnect your service before notifying you of the problem.

## SERVICE AND WARRANTY REPAIRS

### How to Obtain Warranty Repairs

To obtain Warranty repairs, return the unit(s), shipping prepaid, to:

Pantronix Service Center Operation  
333 Encinal Street  
Santa Cruz, CA 95061-0835  
(800) 544-4660  
FAX: (408) 426-7555

Please use the original container, or pack the unit(s) in a sturdy carton with sufficient packing material to prevent damage. Include the following information:

1. A proof-of-purchase indicating model number and date of purchase
2. Bill-to address
3. Ship-to address
4. Number and description of units shipped
5. Name and telephone number of person to call, should contact be necessary
6. Reason for return and description of your problem

Return shipping charges to the customer are paid by Pantronix only for in-warranty equipment not requiring chargeable repairs. For out-of-warranty equipment, and for in-warranty equipment requiring chargeable repairs, shipping charges are prepaid by Pantronix and billed to the customer. Damage occurring during shipment is deemed the responsibility of the carrier, and claims should be made directly with each carrier.

Pantronix reserves the right to refuse to service any headset if it has been altered, modified, or serviced by someone other than Pantronix Service Center Operations.

### How to Obtain Out-of-Warranty Repairs

To obtain out-of-warranty repairs, please contact Pantronix Service Center Operations for more information. Phone: (800) 544-4660 or FAX: (408) 426-7555.