

find your space

Vista™ M12 & MX10

Superior sound quality and acoustic protection for headsets.



Plantronics Vista M12 and MX10 amplifiers bring superior sound-quality and acoustic protection to your telephone. As well as providing compatibility with those telephones that do not allow direct connection of headsets, the Vista M12 and MX10 offer a range of additional features to enhance the sound quality of your phone conversations.

Most of the time, what you hear via your phone or headset is what you expect – someone else speaking at a normal level. But very occasionally, unexpected and sometimes loud sounds can also be heard. Examples include network interference, fax machine tones or even something such as a malicious caller shouting or blowing a whistle.

With the acoustic shock protection built into all Plantronics professional headsets, such sounds are kept below the level where they could damage hearing. However, such sounds may still be uncomfortable and very disconcerting. The Vista M12 & MX10 both incorporate SoundGuard Plus™ to address this situation, instantly reducing such sounds to a more comfortable level.

Call Clarity™ meanwhile uses a combination of techniques to improve sound quality for the clearest possible calls.



MX10

Key features

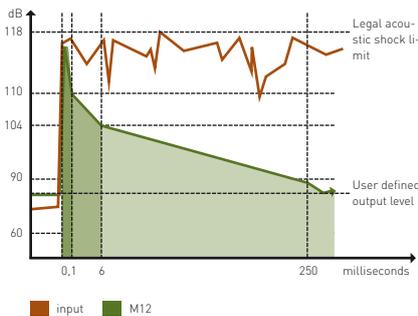
- Anti-startle acoustic protection
- Enhanced speech intelligibility
- Reduction in phone line noise
- Volume and mute controls
- Constant output volume, with automatic gain control
- Headset/handset switch
- Compatible with all Plantronics Call Centre and Office headsets
- Compatible with the majority of phone systems
- Battery option
- Two year warranty

MX10 adds:

- Independent receive volume controls for both telephone and PC/Audio devices
- Telephone/Computer audio switch with visual status indicator

SoundGuard Plus™

Plantronics SoundGuard Plus™ technology ensures loud tones are quickly reduced to more comfortable levels, using a sophisticated 3-stage process to protect users from sudden increases in sound levels. SoundGuard Plus also ensures that the normal, human voice remains natural and unchanged, delivering face-to-face clarity of communication within a contact centre or office environment.



Figures given are with midpoint volume setting
5. All limiting-levels track up and down with the volume setting, so loud noises are clamped at higher sound levels than those described above for higher volume settings, and at lower sound levels for lower volume settings. The volume control has a total adjustment range of 21dB.

Call Clarity™

The Vista M12 and MX10 amplifiers also include Plantronics Call Clarity™ system, which uses electronic signal processing to reduce phone noise for the clearest possible calls. With its Automatic Gain Control system, Call Clarity also maintains constant volume levels, as set by the user. This ensures all conversations are held at a comfortable and consistent level, regardless of the loudness of the incoming call. Additionally, carefully chosen frequencies are enhanced for maximum speech intelligibility. The Vista M12 can be used with the majority of telephone systems.

The MX10 adds the possibility of using one headset for both telephone and computer use. With independent control of 2 separate audio channels, along with audio switching capability, you can swap between a telephone call and PC audio input. For specialist applications, the volume of each channel can be individually controlled. The MX10 can even be used for voice recording.



Description	Part Number
M12/A	33413-11
MX10/UK	37247-01
M12E/A	32596-11

Plantronics Ltd
Wootton Bassett, UK
0800 410014
+44 (0)1793 842200

Plantronics GmbH
Hürth, Deutschland
Service: 0800 9323 400
Technik: 0180 5007996
Österreich: 0800 242 500
Schweiz: 0800 932 340

Plantronics Sarl
Noisy-le-Grand, France
No Indigo: 0825 0825 99
0,15 € TTC / mn
+33 (0)1 41 67 41 41

Plantronics Iberia, S.L.
Madrid, España
902 41 51 91
+34 91 640 47 44

Plantronics Ireland
Citywest Business Campus
Dublin 24
Office: +353 (0)1 4693725
Service ROI: 1800 551 896
UK: 0800 410014

Plantronics B.V.
Hoofddorp, Nederland
(0)0800 PLANTRONICS
0800 7526876 (NL)
00800 75268766 (BE/LUX)

Nordic Region
Finland: 0201 550 550
Sverige: 031 28 95 00
Danmark: 44 35 05 35
Norge: 23 17 37 70

Plantronics Acoustics
Italia Srl
Milano, Italia
Numero Verde: 800 950934

Plantronics Middle East,
Eastern Europe and Africa
+44 (0)1793 842443

www.plantronics.com

Sound Innovation™ for missions to the moon. And for everyday life on this planet, too.

In 1969, a Plantronics headset carried the historic first words from the moon: "That's one small step for man..." From the man on the moon to the man on the street, Plantronics is an innovation leader dedicated to creating communication solutions for people who understand and appreciate the real freedom of space. From outer space to inner space, find your space.

