

# Managing Noise: While On The Go

Open-plan offices and mobile working are great advancements. But with flexible workspaces comes a new challenge: noise. Over 90% of people surveyed believe they would be more productive in a less noisy environment.<sup>1</sup> Managing noise improves employee productivity,<sup>2</sup> customer experiences<sup>3</sup> and profitability.<sup>2</sup> Plantronics removes the barriers to simple, clear communication with noise management solutions that help people work smarter and businesses run better.

PERSONA	DESCRIPTION	KEY CHALLENGE
<b>Road Warrior</b>	Always on the go; needs to connect via mobile devices from anywhere.	Poor call quality on conference calls and connection issues outside of office.
<b>Flexible Worker</b>	Works remotely and collaborates with colleagues in different places.	Background noise on calls; missing information out of office.
<b>Remote Worker</b>	Often works from home; rarely communicates face to face.	Call quality and reliability; difficult to know who's speaking on calls.
<b>Connected Executive</b>	Critical decision-maker; needs to stay connected across all devices.	Distracted by background noise while on calls.

Voyager 6200 UC	Voyager 8200 UC Voyager Focus UC	Voyager 5200 UC Voyager 3200 UC	Calisto 600 Series
 <p><b>RECOMMENDED FOR:</b> Flexible Workers</p> <ul style="list-style-type: none"> <li>Versatile and low-profile so you can wear it all day long</li> <li>Manage connectivity to multiple devices</li> <li>Hear and be heard with active noise canceling and boomless, omnidirectional mics</li> </ul>	 <p><b>RECOMMENDED FOR:</b> Connected Executives, Road Warriors</p> <ul style="list-style-type: none"> <li>Block out sound for focus</li> <li>Take calls with you to a quiet location</li> <li>Connect to multiple devices</li> </ul>	 <p><b>RECOMMENDED FOR:</b> Road Warriors, Connected Executives, Flexible Workers, Remote Workers</p> <ul style="list-style-type: none"> <li>Stay connected on the go</li> <li>Block background sounds in a variety of loud environments</li> <li>Manage connectivity to multiple devices</li> <li>Power up anytime, anywhere, with the portable carrying case</li> </ul>	 <p><b>RECOMMENDED FOR:</b> Flexible Workers, Road Warriors, Remote Workers</p> <ul style="list-style-type: none"> <li>Take part in conferences on the go</li> <li>Block background sounds in a variety of loud environments</li> <li>Manage connectivity to multiple devices</li> </ul>
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<sup>1</sup> Plantronics Persona Research, 2017.

<sup>2</sup> Oxford Economics, "When the walls come down—the evolution of the workplace."

<sup>3</sup> Dimensional Research for ZenDesk, Customer Service and business results: A survey of customer service from mid-size companies, 2013.

# Management tool for IT

Pro-actively keep a mobile team at peak performance.



## Plantronics Manager Pro\*

- Get a comprehensive view of headset inventory, firmware and software versions
- Improve user performance and experience by ensuring compatibility between audio device firmware and softphone application
- Easily schedule and remotely deploy device firmware upgrades
- Adjust and implement setting configurations to ensure a seamless end-user experience while locking in regulatory compliance settings
- Conveniently troubleshoot and diagnose user issues from any web browser

\*Plantronics Manager Pro is a Software-as-a-Service sold separately, and for use with compatible headsets.