

Blackwire 215/225

類比有線耳機

使用者指南

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歡迎使用

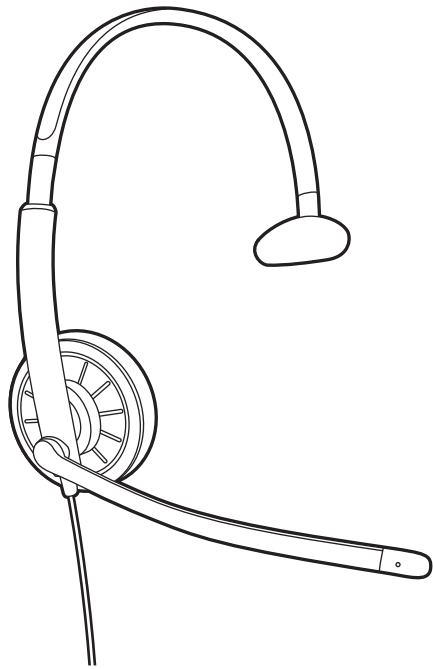
恭喜您購買新的 Plantronics 產品。此指南內含 Blackwire 215/225 analog corded headset.

在安裝或使用本產品前，請參考安全說明，以瞭解重要的產品安全資訊。

需要進一步協助嗎？

請瀏覽我們的網站 plantronics.com/support 以取得技術支援，包括常見問題、相容性及協助工具資訊。

包裝盒內容

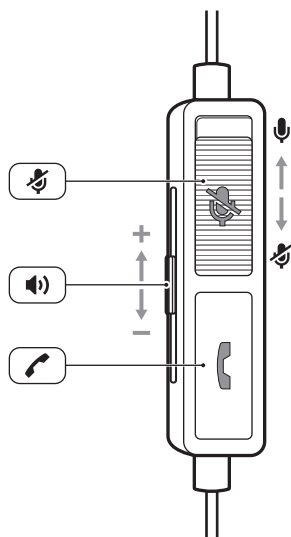


Blackwire 215



Blackwire 225

線路控制



耳機線路控制圖示



接聽或結束通話 (僅適用於行動電話)



滑桿；調整音量

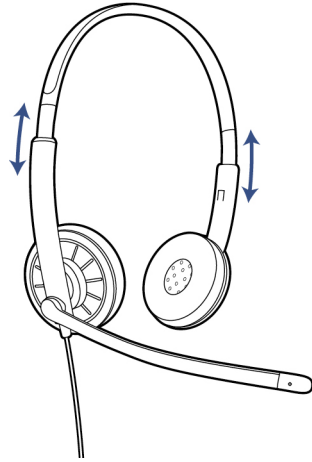


切換按鈕；靜音或取消靜音 (紅 = 靜音)

配戴耳機

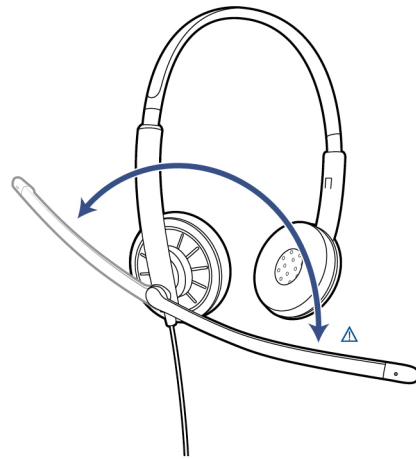
調整頭帶

調整頭帶的長短，直到頭帶舒適貼合。請將海綿墊舒適地置於您雙耳的中央。



放置吊桿

這款耳機可以配戴在任一邊的耳朵上。
旋轉吊桿使其對準您的嘴部。



注意 為了防止折斷吊桿，僅能向上旋轉超過180°。

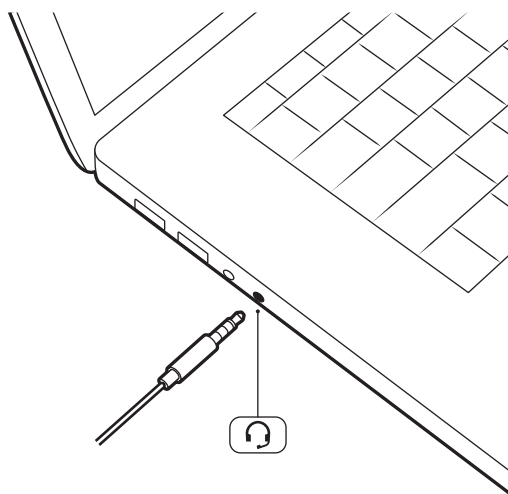
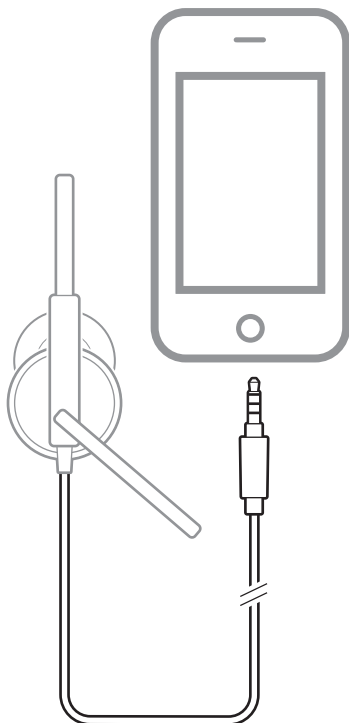
調整吊桿

輕輕地將吊桿向內或向外彎曲，使其與您的嘴角保持約兩指寬的距離。

日常使用方式

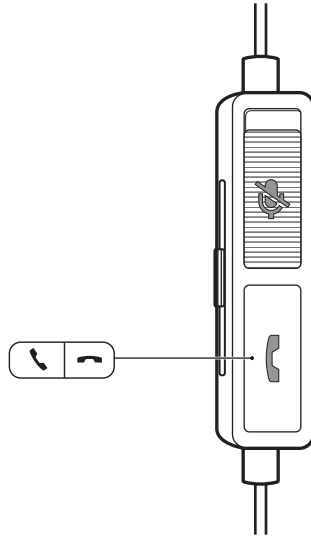
耳機電源

類比耳機插入電腦、行動電話或平板裝置的 3.5 公釐插孔時，隨即自動開啟電源。



線路通話控制

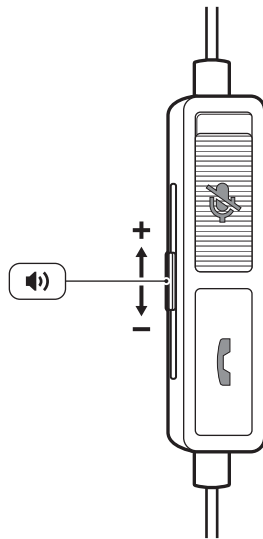
按下耳機線路控制上的接聽/結束按鈕即可接聽或結束通話 (僅適用於行動電話)。



調整耳機音量

將耳機線路控制上的音量控制往上滑動，可調高收聽音量。

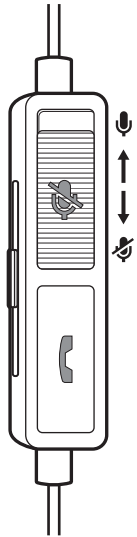
將耳機線路控制上的音量控制往下滑動，可調低收聽音量。



通話靜音

通話時，將耳機線路控制上的靜音按鈕往下滑，可使麥克風靜音。

若要關閉靜音功能，再將靜音按鈕往上滑動即可。



PC 設定

Windows:

部分 Windows 電腦會在您第一次插入耳機時跳出快顯視窗。請自提供的選項中選擇「Headset」(耳機)。

疑難排解

Headset

I cannot hear caller.

Listening volume is too low. Press the volume up button on the headset. and/or ensure that the volume setting on your computer is set accurately.

The analog headset is not set as the default audio device. Use the audio settings in your sound control panel/preferences to select your headset as the default audio device.

For Windows XP systems

- Go to Control Panel > Sounds and Audio Devices > Audio tab.
- Select your headset as the "Sound playback" default device.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- Go to Control Panel > Sound
- Highlight the headset, select the Set Default > Default Communications Device from the drop-down list and click OK.

For Mac OS X

- Choose Apple menu > System Preferences > Sound > Output tab.
- Select your headset in the "Select a device for sound output" window.

Callers cannot hear me.

Headset is muted. Slide the mute button up to unmute the microphone.

Headset microphone boom aligned incorrectly. Align the headset boom with your mouth.

The analog headset is not set as the default Voice device. Use the audio settings in your sound control panel/preferences to change the input device.

For Windows XP systems

- Go to Control Panel > Sounds and Audio Devices > Audio tab.
- Select your headset as the "Sound recording" default device.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- Go to Control Panel > Sound > Recording tab.
- Highlight the headset, select the Set Default button and click OK.

For Mac OS X

- Choose Apple menu > System Preferences > Sound > Input tab.
- Select your headset in the "Select a device for sound input" window

The sound in the headset is distorted.

Lower the listen volume on your softphone until the distortion disappears.

I can hear an echo in the headset.

Adjust volume on headset.

The other headset I was using to listen to music does not work any more.

The analog headset will set itself as the default audio device in Windows. Use the audio settings in your sound control panel/preferences to change the audio device.

For Windows XP systems

- Go to Control Panel > Sounds and Audio Devices > Audio tab.
- Under “Sound Playback” , change the default setting from your headset to your device choice.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- Go to Control Panel > Sound > Recording tab.
- Highlight your device choice, select the Set Default button and click OK.

For Mac OS X

- Choose Apple menu > System Preferences and click Sound.
- Click Output, and then select “Internal Speakers” or your device choice.

My phone is not finding my headset during a call or while listening to music.

When on a call or listening to music, make sure that audio is routing to the desired headset by going to your settings and ensuring it is defaulted.

My headset does not show in my Playback devices list.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- With the headset plugged in, go to Control Panel > Sound, under Playback tab, right click within frame, left click to check "Show Disabled Devices" pop-up menu.
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支援

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*提供英語支援

如需保固詳細資料，請前往 plantronics.com/warranty。

需要進一步協助嗎？

plantronics.com/support

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