

## Blackwire® C310™/C320™ Quick Setup Guide

### Welcome:

Using a Plantronics Blackwire headset for PC calls will deliver a simpler, more comfortable and better sounding audio experience than you could get using just your computer's internal microphone and speaker.



\*This picture shows the Stereo (C320) version

### Control Functions:

- A. Mute Microphone
- B. Volume Adjust
- C. Call Answer/End

### Blackwire C310/C320 Key Features:

- Wideband audio with noise-canceling microphone for high quality PC audio
- Indicator lights and audio alerts give call, mute, and volume status
- Dynamic EQ feature automatically adjusts audio for voice or multimedia use
- Monaural (C310), Stereo (C320)

### Getting started:

Follow the steps below to get call answer/end controls with your Blackwire headset and **Cisco® Unified Communications Integration for Microsoft® Lync®**.

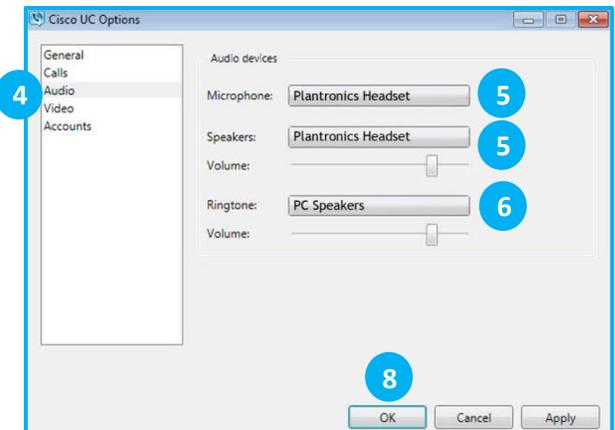
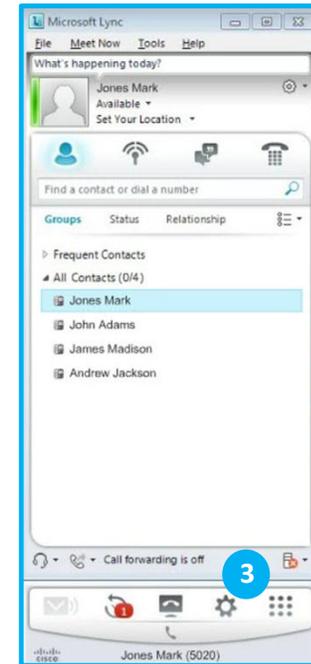
1. Connect your headset to the computer. If this is the first time you are connecting, wait for the installation process to complete.
2. To get call control features, please download the latest version of Plantronics software at [plantronics.com/software](http://plantronics.com/software).

*Note: Check with your IT staff before installing software on your computer.*

### Configuring Cisco Unified Communications Integration for Microsoft Lync to always route call audio to the headset:

3. In the Cisco window, click the Settings button.
4. Then in the Cisco UC Options window, select **Audio**.
5. Next select your Plantronics headset as the default device for both *Microphone* and *Speakers*.
6. Now you can select which device plays your incoming call alerts by selecting an option for *Ringtone*. These sounds typically route through your PC speakers, but can come through your Plantronics headset if you prefer.
7. In this screen you can also adjust *Speakers* and *Ringtone* volume levels.
8. When you are finished, click **OK**.

*Note: USB configuration settings are unique for each USB port. If you connect the headset to a different port you will need to make these changes again to set behavior for that USB port.*



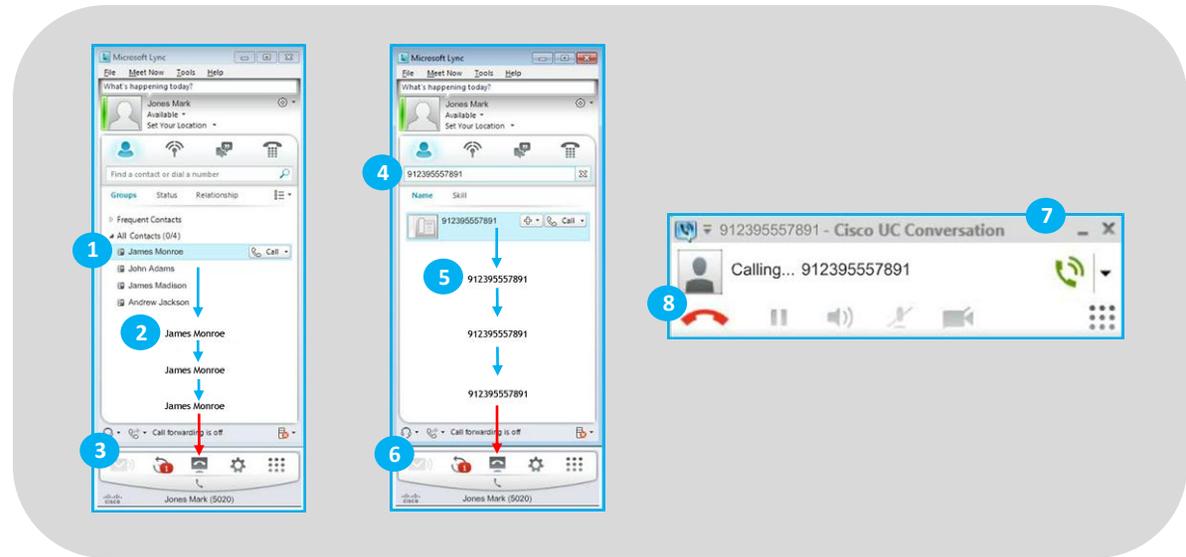
# Making and Receiving Calls with Cisco® Unified Communications Integration for Microsoft® Lync®

## To MAKE a call:

To call an existing contact, click on the contact (1), drag (2) and drop it (3) onto the Cisco window.

You can also enter a phone number manually using the search box located at the top of the main Lync window (4). After you enter the number, drag (5) and drop the number onto the Cisco window (6).

When a call is placed, a call window will open (7), and the audio will be routed to your headset.



## To END a call:

To end a call, use the controls on your headset or press the red phone icon in the call window (8).

## To RECEIVE a call:

When you receive a call, a notification window will appear on your computer screen (9).

To answer the call, use the controls on your headset or click the phone icon in the call notification window (10).

