

Calisto 800 Feature Table: Application Support

- Below are features and functions supported with Calisto 800 by application
- Application support requires Plantronics Enterprise Software (PES) is installed *
- For a current list of softphones supported and revision levels, please see:
www.plantronics.com/us/media/downloads/SoftphoneCompatibility.pdf

* Microsoft Office Communicator and Lync are supported for limited call control functions without PES, but PES is recommended

Phone Functions	Description	Avaya IP Agent	Avaya IP Softphone	Avaya one-X Communicator	Avaya one-X Agent	Cisco IP Communicator	Cisco CUCCIMOC	Cisco CUPC	Cisco CUCCConnect	Microsoft Lync 4.0+	Microsoft OC 2007	ShoreTel Call Manager	ShoreTel Communicator	Skype	Apple iTunes	Winamp	Windows Media Player	Other Support	
Incoming Calls	Answer / End incoming softphone calls from the Calisto 800 interface	x	x	x	x	x	x	x	x	x	x	x	x	x					
Outgoing calls	Make / End outgoing calls from the Calisto 800 interface	x	x	x	x	x	x	x	x	x	x	x	x	x					
Mute Un-Mute (sync'd)	Mute / Un-Mute Calisto 800 mic (no transmit audio) from softphone, headset, or Calisto 800 interface			x	x	x	x	x	x	x				x					
Hold / Resume	Hold and Resume calls from softphone or Calisto 800 interface	x	x	x	x	x	x	x	x	x	x	x	x	x					
Caller ID (single call)	Caller ID Displayed for Incoming/Outgoing Calls							x	x	x	x			x					
Caller ID for Softphone name	Softphone Name Displayed for Incoming/Outgoing Calls	x	x	x	x	x	x	x	x	x	x	x	x	x					
Default Phone Setting	Configurable in Plantronics Control Panel, if multiple softphones are running, selects default softphone for outgoing calls.	x	x	x	x	x	x	x	x	x	x	x	x	x					
Multiple Call Handling																			
Answer 2nd Incoming Call	Pressing the "Answer" key drops 1 st call and answers second, or, press "Flash" to Hold the 1 st call and answer the second call	x	x	x	x			x	x	x	x	x	x	x					
Toggling 2 Softphone Calls on same Softphone	Hold and Resume (toggle) 2 softphone calls on the same softphone client	x	x	x	x			x	x	x	x	x	x	x					
Toggling 2 Softphone Calls on diff Softphones	Hold and Resume (toggle) 2 softphone calls on different softphone clients	x	x	x	x	x	x	x	x	x	x	x	x	x					
Make a Call																			
Dial Default Softphone (digits)	Dial digits on Calisto 800 dailpad; execute and outgoing call on default softphone			x	x			x	x	x	x				x				
DTMF digits while on a Call	Use Calisto 800 to enter digits (passcode, credit card number, etc.) while on a softphone call							x	x	x	x				x				
From Favorites or Call Log	Dial out on a softphone from the Favorites or Call Log menu items on Calisto 800 interface			x	x			x	x	x	x				x				
2nd Call from Call Log	Dial a second outgoing softphone call from the Calisto 800 Call Log while on an active Softphone call			x	x			x	x	x	x				x				
2nd Call from Dial Pad	Dial a second outgoing softphone call from the Calisto 800 dailpad while on an active Softphone call			x	x			x	x	x	x				x				
Mobile / Telephone Presence																			
Mobile Call Presence	When on a mobile call via Calisto 800, PES software changes presence status on MSFT OC/Lync and Skype indicating you are On a Call or Do Not Disturb, respectively.									x	x			x					
PSTN Call Presence	When on a PSTN call via Calisto 800, PES software changes presence status on MSFT OC/Lync and Skype indicating you are On a Call or Do Not Disturb, respectively.									x	x			x					
Multiple Softphone Status	If on a call on any PES 2.4-supported softphone, MSFT OC/Lync and Skype will indicate you are On a Call or Do Not Disturb, respectively.									x	x			x					
Media Player Support																			
Pause, Stop (or do nothing) –	When an audio stream is active and the user is listening to a supported media player and a call is received, audio is paused or stop in accordance with user preferences setup in the PLT Control Panel (PCP)														x	x	x		
Play (or do nothing) –	When call ends, audio will resume (or not) in accordance with user's														x	x	x		