What are the system requirements to view the live stream?

**PC Requirements:**
- **Processor:** Intel® Pentium® II 450MHz, AMD Athlon® 600MHz or faster processor (or equivalent)
- **Web Browser:** Internet Explorer 6.0 and above, Mozilla Firefox 2.0 and above, Google Chrome 2.0 and above, Safari 3.0 and above, Opera 9.5 and above, AOL 9.0 and above
- **System Memory:** 128MB of RAM
- **Graphics Card Memory:** 128MB of RAM
- **Software:** Flash Player 10.1.0 or higher

**Mac Requirements:**
- **Processor:** Intel Core™ Duo 1.33 GHz, PowerPC G3 500MHz or faster processor (or equivalent)
- **Operating System:** Mac OS X 10.6, Mac OS X 10.5, Mac OS X 10.4 (Intel), Mac OS X 10.4 (PowerPC)
- **Web Browser:** Safari 3.0 and above, Mozilla Firefox 3.0 and above, Google Chrome 2.0 and above, Opera 9.5 and above, AOL Desktop for Mac 1.0 and above
- **System Memory:** 128MB of RAM
- **Graphics Card Memory:** 128MB of RAM
- **Software:** Flash Player 10.1.0 or higher

**Video Player FAQs**

**What software do I need to view a live stream?**

**How do I get the live stream and video to play?**
The live stream will load automatically and deliver the video to you much like watching television. Please allow 10 to 15 seconds for the video to load, depending on your available bandwidth.

**How do I know which stream option to select?**
The live stream is “encoded” in different sizes to accommodate all users and remove any guess work on our end. The Tremolo player will automatically detect your connection speed and deliver to your PC or Mac the most appropriate stream to optimize your viewing experience.

**Can I stream at full screen?**
Yes simply click the TV icon at the bottom right corner of the video player to render a full screen stream.
You can click the Esc key to return to standard viewing.

**What if my stream disconnects?**
Try refreshing your browser and reloading the stream. For best experience limit any additional web traffic while watching live events – browsing other web sites or downloading a large file can cause problems with the live video feed.

**Why hasn’t the event started yet?**
Double check the start time and ensure you are adjusting for different time zones correctly.
If an event starts at 9pm in New York (ET) it will be online at 6pm Local Time in California (PT)

**Why is my stream frozen?**
Please refresh your browser if your stream is frozen for more than 30 seconds.